

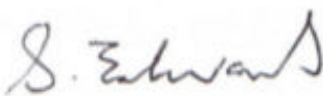
It is the policy of our Organisation to provide a service and supply products that meet all of the agreed requirements of our customers.

Our commitment relates to all company activities and personnel and is summarised as follows.

Business System Goals

- ***To Establish, implement and operate a Management System, which is effective and in Quality with ISO 9001:2015.***
- ***Continuously improve and develop across all aspects of the company by, monitoring and reviewing measurable risk-based objectives.***
- ***Maintain and build our reputation for value, trust and service excellence.***
- ***Control costs and improve efficiency throughout the organisation.***
- ***Meet and exceed the needs of all our customers, staff, suppliers and all other relevant interested parties.***
- ***Sustain legal and statutory Quality through the provision of sufficient resources.***
- ***Periodically review and revise this policy to ensure it remains appropriate.***

This Policy is communicated through the Business Management System to ensure that it is fully implemented, monitored and improved by all levels of our organisation.



Susan Edwards
Director



Paul McDonnell
Managing Director



Darren Griffiths
Operations Director